

Terms & Conditions

Introduction

You are in the website of **MyCyber.bet** (hereinafter «Service», «Website», or «Us») refers to Ice Gaming N.V. and its subsidiaries, affiliates, directors, officers, employees, agents and contractors.

MyCyber.bet is operated by **Ice Gaming N.V.**, a company bearing registration number 148082, and having its registered address at 51 Heelsumstraat, Willemstad, Curacao. Cyber.bet is a brand managed by Ice Gaming N.V., a Curacao registered company whose registered address is 51 Heelsumstraat, Willemstad, Curacao. All transactions between the Client and Ice Gaming N.V. take place in Curacao.

This Terms and Conditions for use (hereinafter «the terms») govern the use of the <https://mycyber.bet> (included, above others, the mobile versions and the web site line), also the use of the application of other functions, apps, content, download and other services that we offer through the Website (collective, the ones that makes references in this document like «site»). Using this Website, you recognize and accept the private policy from the site, and you accept the recompilation and use of your personal information in accordance of the private policy. Accepting this Terms and Conditions on the site, you accept besides that domain can change or modify the settings on your device to allow and optimize your use of the site.

Every client (hereinafter «Client» or «you») may accept this Terms and Conditions when you check the yellow box and register and clicking «Sign Up».

Application

You have to read this Terms and Conditions before you register with us. Then print this Terms and Conditions and save it with the email of confirmation, transaction information, specifics normativity and payment methods of interest for using ours services and products. We will not give you any contract, you must print it for your saving files.

We reserve the right to modify this Terms and Conditions. But, we will make all the reasonable effort to make sure that any significant change will notify the Client through this site.

It remains that its responsibility of the Client to periodically review the Terms and Conditions to ensure that they continue to agree with them and the Client are advised to check these when using the Website. We assume that you accept the Terms and Conditions and the private policy and any change of them by using the Website. Any gambling (but not pay) before any possible change of the Terms and Conditions will be applicable the Terms and Conditions preexisting. If you are not agreed with the Terms and Conditions, you have to not use the products and services on the Website, the use of the Website will be subject to the possible modification of the Terms and Conditions.

Read carefully our private policy, that describes the way we protect your personal information, with the acceptance of the Terms and Conditions you recognize and agree to the policy described.

You will notice that when you register you will be asked to indicate on the registration form if you authorize to receive marketing information, whether from us, our partners, selected third parties, affiliates. As well as accepting our General Privacy Policy, we also acknowledge that we have the right to share your personal information with regulators, sports entities (including the police) and authorized bodies for investigating fraud, money laundering issues or the integrity of the sport.

1. Capacity

1.1. The condition to the opening account with us, and the use of any products or services supplied by us, you manifest and guaranty that you are over 18 (eighteen) years old; or the age that legal gambling jurisdiction correspond, also, having the mental capacity to take responsibilities from his own acts and that could have the legal capacity for any legal action. If you are under 18 (eighteen) years it could be a crime participating in gambling.

1.2. It is your responsibility to ensure the compliance with applicable local or national laws before registering with us and / or before negotiating with us.

1.3. We do not accept any responsibility for the compliance of the local and national laws. You recognize that there may be specific laws applicable to

your country, residence place or any place that you are gambling, where it is prohibit gambling and/or games (hereinafter «gambling games»). You guarantee that you will not have access to our Website from a jurisdiction that prohibits such as gambling games. In addition, the user guarantees that he / she will not be able to access or register on our Website, at any time, if you are a citizen of a country that prohibits its citizens from participating in gambling games regardless of their location. We reserve the right, for any reason and at any time, to close your account or suspend access to our Website for Client who are in breach of this requirement. We also reserve the right to block any territory for any reason.

1.4. You agree that the use of our Website, while you are within the United States (territories and dependencies) and any other jurisdiction in which it is illegal to use our Website or from where we have restricted access to our Website is strictly prohibited and, no gain will be paid if we realize that you are playing and using the platform in the USA. We have the right to cancel your account and reject any and all current or future bets or the game if we suspect or know that you have played on our Website, while it is located within the United States or any other jurisdiction in which it is illegal. use our Website or from where we have restricted your access.

You are in a country where it is lawful to place bets on the Service (if in doubt, you should seek local legal advice). It is your responsibility to ensure that your use of the service is legal.

You are not a resident of the following countries: **the United States of America and its territories, the French Republic and its territories, United Kingdom, Netherlands (including Curacao and other countries and territories that form part of the Kingdom of Netherlands), Latvia, Cyprus, Israel, Iran, North Korea, Syria, Sudan, and any other country which may prohibit the offering on online gambling to its residents or to any person within such country**

When sending money to us you are authorized to do so e.g. you are the authorized user of the debit/credit card or other payment method you use.

You will not, by participating in the Services and/or placing bets be placed in a position of actual, potential or perceived conflict of interest in any manner.

You have never failed to pay or attempted to fail to pay a liability on a bet.

You are acting solely on your own behalf as a private individual in a personal capacity and not on behalf of another party or for any commercial purposes.

You must use the Service for legitimate betting purposes only and must not nor attempt to manipulate any market or element within the Service in bad faith or in a manner that adversely affects the integrity of the Service or us.

When placing bets on the Service you must not use any information obtained in breach of any legislation in force in the country in which you were when the bet was placed.

You must make all payments to us in good faith and not attempt to reverse a payment made or take any action which will cause such payment to be reversed by a third party in order to avoid a liability legitimately incurred.

You must otherwise generally act in good faith in relation to us of the Service at all times and for all bets made through the Service.

1.5. You understand that by using our products and services, you may lose money and you accept all responsibility for such losses.

1.6. Client are not required to participate in any of our products or services, and such participation if chosen by a Client is at their sole discretion and risk. The use of any software (whether obtained electronically or by other means) on our Website is null and void if it is falsified, altered or manipulated in any way if illegal, mechanically or electronically reproduced, obtained outside authorized channels or if it contains printing, production, typographical, mechanical, electronic or any other kind of errors. Profits will not be paid if we have reasonable suspicion to believe that such activity has occurred. Errors due to the hardware or computer connection to the Internet are the sole responsibility of the Client.

1.7. It is your responsibility to ensure that you understand the rules and procedures specific to the games, before participating in such games.

1.8. You may not transfer, your rights set forth in this Agreement, without our prior written consent, which may be given at our sole discretion.

1.9. It is your responsibility to inform us of any change in your registration data.

1.10. For the elimination of the doubt, it is made clear that any use you make of the services of a payment provider will be subject to the Terms and Conditions of use prescribed by such payment provider. This, however, is not detrimental to your obligations to us under these Terms and Conditions.

1.11. You will not commit any act or adopt any conduct that is or could reasonably be expected to damage our reputation or the reputation of the software provider or any other related service provider.

1.12. You will rescind from damage entirely, to our officers, directors, employees, agents, contractors and suppliers (including without limitation the Software Provider) from and against any of all losses, costs, expenses, complaints, claims, liabilities that you maintain damages (including legal expenses), regardless of the cause, that may arise as a result of the connection to access and use of the Website, sports betting products or the Software by you or by any other person using your username and password; or your failure to comply with any of the terms and provisions of these Terms and Conditions.

1.13. Hereby, you manifest and warrant to us that:

- You are acting in your own name;
- You are not classified as compulsive gambler;
- You are not depositing funds from criminal and / or illegal and / or unauthorized activities
- You do not conduct otherwise criminal or illegal activities and / or intend to use your account in connection with such activities; do not use or intend to use or intend to allow another person to use your account for any illegal or prohibited purpose, including, but not limited to fraud or money laundering, under any law, including without limitation the laws of your jurisdiction and the laws that apply to us
- The details of the debit / credit card that you provided in the registration process are those of the account holder and the card has not been reported as lost or stolen
- You are not one of our officers, directors, employees, consultants or agents, or of any of our affiliated or subsidiary companies, or suppliers or vendors, and you are not related to any of them (for the purposes of this clause, the term «relative» means spouse, partner, father, son or brother); In case you do not comply with this restriction, one of the actions that will be taken against you is that you will not be entitled to any of your profits;

- You have not previously had a Client account with us or with any other online sports betting operator that was suspended or terminated either by us or by such other online sports betting operator, and you have not in the past rejected the funds debit through any Client account;
- At the opening of your account, you will not provide us any information or make any statement that is uncertain, false, incorrect, incomplete or misleading.

2. License of use of software

We grant you a nonexclusive personal right, non-transferable License to use the software, in accordance with the following provisions.

2.1. This license applies only to the Software Object Code (ie, the compiled, assembled or machine executable version of the Software) and does not grant you any rights of any kind with respect to the source code of the Software.

2.2. This license does not apply to some territories that are identified in the following paragraph, of which YOU MUST NOT BE A RESIDENT AND FROM WHICH YOU ARE NOT PERMITTED TO ACCESS OR USE THE ONLINE SPORTS BETTING AND / OR THE Website AND / OR THE SOFTWARE, NOR TO MAKE ANY DEPOSIT OR RECEIVE ANY RETIREMENT. This list may be modified by us from time to time AND IT IS YOUR OBLIGATION TO CONSULT AND REGULARLY REVIEW THIS USER AGREEMENT ON OUR WEB SITE WITH RESPECT TO ANY CHANGE IN THIS LIST.

2.3. It is not allowed or will not allow or help others to:

- Install or upload the Software to a server or other network device or take other measures to facilitate the Software to any other person through any form of online service, services or application service providers. remote calls, Internet service provider services, timeshare agreements, outsourcing services or office services;
- Sub-license, assign, rent, lease, loan, transfer or copy the Software or its license to use the Software, or make or distribute copies of the Software;
- Translate, reverse engineer, decompile, disassemble, adapt, modify, create derivative works of, or modify the Software;

- Copy or translate any user documentation provided online or in electronic format; or
- Enter, access or try to enter or access, or any other way, circumvent the applicable security system or interfere in any way (including but not limited to, robots and similar devices) with the European Sports Online or the Website, or try to make any changes in Software and / or any feature or components thereof.

2.4. YOU ARE NOT OWNER OF THE SOFTWARE. The Software owns and is the exclusive property of the grantor, a third-party software provider company the «Software Provider»). The software and accompanying documentation that has been licensed to us are products owned by the Software Provider) and protected worldwide by copyright and other intellectual property laws. Your use of the Software does not give you ownership of the intellectual property rights in the Software or any other right in or with respect to the Software, except for the right to use the Software expressly stated in this Agreement. This Agreement will apply exclusively to the granting of a license to use the Software.

2.5. The software is provided «as is» without any warranty, condition, commitment or representation, express or implied, statutory or otherwise. we and the software provider, and all our affiliates and related parties, therefore, all of these assumptions, conditions and warranties (including any warranty of merchantability, satisfactory quality for a particular purpose), and do not warrant that the software will meet the requirements.

2.6. Neither us nor the supplier of the software, nor any of its affiliates and related parties, warrant that 1) the software will not be infringing, 2) that the operation of the software will be error-free or interrupted, 3) that any defect in the software will be corrected, 4) that the software or servers are free of viruses and damages, or 5) the privacy, security, authenticity and non-corruption of any information transmitted through or stored in any system connected to the internet.

2.7. Neither us nor the supplier of the software, nor any of our affiliates and related parties, shall be liable to you or any third party for any cost, expense, loss or claim arising out of or resulting from communications or errors of the system in connection with the establishment of accounts or other characteristics or components of the software. in the event of such errors, we will also have the right, but not the obligation, to remove all games, relevant sports events, results, chances, types of bet, and

participations of the software and the Website and to take any measure to correct such errors.

2.8. The Software may include confidential information, which is secret and valuable to the Software Provider and / or to us. You have no right to use or disclose such confidential information except strictly in accordance with the terms of this Agreement.

3. Open an account

3.1. To have access to our products or services, you must have a bank account where the obtained profits will be deposited. Client can bet up the amount deposited in their account, we do not operate credit accounts. The funds deposited in your account will not entitle you to the interest we have the right to withhold. We do not have Client resources separately from our Company funds and we are not subject to specific fiduciary arrangements.

3.2. Only one account per person is allowed. We reserve the right to close duplicate accounts or any account that is suspected to be related, and to invalidate any bets placed on duplicate accounts or any account that is suspected to be related. Based on the foregoing, in the case of duplicate accounts, the amounts for profits will not be paid to the user, only the amount deposited will be returned in order to use the platform in the first place.

3.3. By opening an account with us, you can use the Website. By accepting these Terms and Conditions, you also accept the Terms and Conditions posted on the Website (which may include specific rules for what you must agree to and consent to the transfer of funds from your account so that you can participate in other products and services. We offer services to the extent that you wish to do so. When you subsequently choose to use our additional products and services you accept the specific rules corresponding to the relevant bets or gaming product.

4. Credit control and age verification

4.1. In deciding whether to accept your registration, we can provide the information you have given to the authorized credit reference agencies to confirm your identity and card information. They will check any details we give to know them against the databases (public or private) to which they have access and keep a record of such verification. You agree that we may process, use, record and disclose the personal information you provide in

connection with your registration, and that such personal data may be recorded by us or them.

4.2. We will not open an account unless we believe, acting reasonably, that you are 18 (eighteen) years or older. We have the right to verify any information you give us when you open an account to make sure that you are over 18 (eighteen) years old and we can request that you provide us with a proof that you have more than the age in question. You will not be able to withdraw your profits until our verification process has been successfully completed. In any case, if you have not been able to satisfactorily complete our age verification controls, we have the right to freeze your account, you will be prevented from continuing to gamble until you have satisfactorily completed these checks and, if at the end of age verification, you are It shows that you are under age, we will refund all bets, but under no obligation to pay the profits.

4.3. We will have the right to inform the relevant authorities, other online sports betting operators, other online service providers and banks, credit card companies, electronic payment providers or other financial institutions of your identity and of any illegal, fraudulent activity. or undue suspicion, and you will cooperate fully with us to investigate any activity.

5. Username, password, and Client information

5.1. When opening an account, the Client choose a username and password that is used to access their account. These must be kept safe. Client can change their password at any time in writing, via email provided on page 24/7 of support service.

5.2. The Client are responsible for the confidentiality of their username and password. Bets placed by third parties aware of these details will be considered valid.

5.3. It is your responsibility to ensure that all the information provided to us by you is correct and up-to-date, and that it remains so. We have the right to assume that it is and we are not responsible to you for any error or omission to the extent that you will not update this information.

5.4. You will not allow any other person or third party (including, without limitation, any minor to use your account or accept any prize on your behalf.) If you believe that your account can be accessed by a minor we ask that Stay tuned, keep your password secure and contact us to request

information about the filtering software that will be compatible with the Website.

6. Deposits and withdrawals

6.1. We offer several different methods to make a deposit or withdrawal from an account. Details on the payment options offered and any associated charges are included in the payment methods section. Maximum withdrawal is unlimited. The minimum and maximum amount per one transaction of deposit or withdrawal depend on the account's currency as follows:

Currency	Min deposit	Max deposit	Min withdrawal	Max withdrawal (per transaction)
EUR	5	2,000	20	5,000
USD	5	2,000	20	5,000
GBP	5	2,000	20	5,000
RUB	100	150,000	1,000	300,000

6.2. When opening an account with a debit or credit card, you must make sure that you use your own card. We have the right to assume that you are.

6.3. As any other verification process we can undertake, any account holder who deposit debit and credit cards may be required to submit additional proof of their identity to assist in the verification of age before making their first withdrawal. We refer you to section 4 (four) of these Terms and Conditions that explains more about general age verification. While these additional controls are not generally required for credit card users, we reserve the right to request such documentation before processing a withdrawal, they must dictate circumstances. Therefore, we reserve the right to request a specific proof of identity in the form of, including but not limited to, the passport number, photocopy of a valid identity document, utility bill or the header of an extract of the recent card.

6.4. All documents requested that must be sent by mail, scan, send by mail to us at the email address provided on the Website. If a sum wrongly credited to your account, we will be entitled to make the appropriate adjustment for it.

6.5. If any amount is properly credited to your account, you are required to notify the Company, and the Company is entitled to make the reversal of such credits and / or recover sums from you (with interest) if it is withdrawn. If you use sums improperly paid to place bets, the Company may void (ie cancel) all such bets and reverse any profits.

6.6. Client can withdraw funds from their account at any time the provision of all payments have been confirmed and planned have satisfied our identification procedures.

6.7. The deposit amount needs to be wagered at least 1 (one) time on any events before it can be withdrawn.

6.8. When you win using our products or services, you may be legally required to render accounts to the competent tax authorities. This remains your responsibility and we are not required to render any authority accountable for any of your personal taxes. You will indemnify and reimburse us for the costs, expenses or losses that may be caused to us as a result of any claim or demand made by any governmental authority or another, with respect to tax withholding obligations or obligations similar to those that may apply to you. be subject in relation to the processing of your withdrawal requests.

6.9. We do not charge for deposits by bank transfer, debit or credit cards even though Client should keep in mind that some credit card companies categorize betting transactions as «cash» and may charge a fixed interest charge and / or from the date of payment.

6.10. Withdrawals by bank transfer to international bank accounts (deposits and withdrawals) bank charges, which may vary according to the amount of money transferred and are fulfilled by the Client.

6.11. We reserve the right to charge a reasonable commission on any currency exchange that occurs when, in our opinion, an adequate level of gambling has not occurred so that the Client is considered to abuse fluctuations in the exchange rate.

6.12. You agree that we will have the right to withhold any withdrawal, in the event that we believe or suspect that you may be involved or involved in fraudulent, collusive, illegal, irregular bets or if we are concerned about the operation of the Client's account. or the withdrawal request. In such cases, we may start and / or participate and / or assist in any investigation of such

circumstances, and you agree to assist and cooperate with any investigation.

Domain reserves the right to change the limits and withdrawal times according to the specified terms.

6.13. We will try to meet your request in relation to the payment method and the payment currency of your withdrawal. This, however, cannot be guaranteed. Therefore, we can proceed to pay your Withdrawals with a payment method different from the one requested by you, as for example through different payment providers, a bank draft or bank transfer. Similarly, in some cases, the currency of your withdrawal cannot be the currency in which your deposit was made or that is otherwise requested by you.

6.14. For the time being, the maximum amounts to be withdrawn will be in accordance with the stipulations of clause 13.2.

6.15. You agree that we will handle the financial transactions in the account directly or through a payment provider or any other third party.

6.16. Deposits and withdrawals can be transferred from us to you and vice versa, either directly or through a payment provider chosen by you (subject, however, to clause 6.11 above).

6.17. We do not guarantee that there will be no delay in processing or receiving deposits or withdrawals.

6.18. You acknowledge and agree that your account is not a bank account and therefore is not insured, guaranteed, sponsored or otherwise protected by any deposit or banking insurance system or by any other similar insurance system of any other jurisdiction. including but not limited to your local jurisdiction.

6.19. We will have the right to determine the minimum and maximum amounts that will be deposited in your account, at our discretion.

6.20. We will be entitled to determine whether the funds you have requested to be credited to your account are available, after receiving confirmation acceptable to us from the relevant Payment Provider in accordance with the approval procedures of such Payment Provider so that such transactions have been reconciled and approved. Only when your Deposits have been reconciled and approved to our satisfaction by the

corresponding payment provider, will your account be credited with the funds, unless another is indicated.

6.21. You acknowledge that it is possible that, from time to time, to our request, you must provide additional details regarding the deposits made by you.

6.22. Any bet made by you will be treated by us as an authorization to discount your account. Provided that the balance of your account at the time the bet is made is greater than or equal to the amount in play, we will deduct from your account the amount of the bet.

6.23. In order to use the Services, you must deposit funds in your Domain account from a bank account or source that you own. Then you can use these funds to place bets or participate in games. If you use a means of payment other than the owner, we reserve the right to invalidate any deposit that has been made in the account (as well as to cancel any gain made using the deposit), until finished with success the relevant checks.

6.24. Your account will be immediately credited with the amount of any profit earned by you.

7. Freezing and closing of account

7.1. In certain circumstances, you may have to freeze the funds in your account in such a way that those resources will not be available for you to play. We will do it when we have reason to believe that your account may be used for fraudulent purposes, such as money laundering or in a manner that endangers the integrity of sports or events in which we offer betting markets. In this case, the user will be notified by email, which was registered on the platform. Until our investigations have been completed and until we are satisfied that the cause of our concerns no longer exists, the account may be frozen, or we may choose to cancel it. We may also freeze or close your account at our discretion) if we believe you are involved in the collusion, have rigged a match or cheating of any kind or if we have reason to believe that you are under 18 years of age or in a jurisdiction (or citizen of a jurisdiction) that makes the provision of our products or services to you or your use of them illegal. In this case we reserve the right to provide such Client data and transaction history to any competent authority to assist with proper investigation.

7.2. We reserve the right to close a Client's account at any time. We will give you reasonable notice before doing so, unless the circumstances make it legally or practically impossible to do so.

7.3. Client have the right to close an account at any time, as long as their account does not show a debt to us. Client must indicate their desire to close an account using our 24/7 support service.

7.4. In this case, the Client must send his balance of his account in accordance with the rest of the provisions of article 6. If the Client has placed bets, and the result is still unknown, and the result is a winner, the corresponding amounts will be sent Later, when the bet is completed.

7.5. It has been agreed by the Client that the charge of new deposited funds will be considered a breach of this agreement and entitles us to close your account and terminate our relationship.

8. Inactive accounts

8.1 If you have not accessed to your account or otherwise you have not accessed for a continuous period of one hundred and eighty (180) days the «grace period» your account will be considered inactive. In the same way, if we have frozen the account for the reasons stated in the previous section for such a period, it will be considered inactive.

8.2 Once your account becomes inactive, we will have the right to charge a maintenance fee «inactive account fee»). We may deduct an amount of up to the inactive account charge from your account balance as of the last day of the grace period, and every 30 (thirty) days thereafter according to the List of Charges for inactive account. If we continue to consider your inactive account for a period of 12 (twelve) consecutive months, for protecting your money, we may retain any remaining money in your account and close Your Account. You can contact us to request any amount of money withheld at any time.

8.3 We will stop deducting the maintenance commission fee for inactive account, if your account is reactivated by making any bet or in the event the closing of your account is requested according to point 7.3 of these Terms and Conditions.

8.4 Fee for inactive account is as follows:

Currency	Fee amount
EUR	10
USD	10
GBP	10
RUB	500

8.5 All rates and charges are subject to change.

9. Promotional offers

9.1. You acknowledge and understand that there are separate Terms and Conditions with regard to promotions, bonuses and special offers, they are in addition to this Agreement. These Terms and Conditions are set out on our welcome bonus page and promotions page or have been delivered to you personally as the case may be. In case of conflict between the provisions of such promotions, bonuses and special offers, and the provisions of this Agreement, the provisions of such promotions, bonuses and special offers shall have priority.

9.2. We reserve the right to insist that Client bet the amount of their deposit before being able to bet with the credit of credits that we have accredited.

9.3. Certain promotions may be subject to suspension and / or cancellation and may only be available for specific periods in certain specific conditions. You must make sure that the promotion is interested in that it is available that you are eligible and that you understand all the terms that are applicable to you.

10. Bets

10.1. When making a bet, you will determine the amount of your own game, subject to the following:

- You can bet up to the amount deposited in your account. We do not operate credit accounts. When a bet is placed and accepted the corresponding amount is charged to your deposit account. If the game for a bet contemplates only part of the amount deposited in your account, the bet will not be accepted;

- There are restrictions on the profits established in article 13 (thirteen) of these Terms and Conditions;
- There are restrictions on the bets established in this article 10 (ten) of these Terms and Conditions;
- In case you give instructions that we consider ambiguous we will have the right to divide the total amount of participation between the possible results or, if we consider this impractical, to treat the entire bet as null. In such circumstances our decisions will be final and binding for you and the amount of the bet will be the amount confirmed and recorded by us;
- If you intend to place a bet, the bet for which would exceed the maximum limits, as the bet will be null.

10.2. If a bet is not made in its entirety or if the details of the same lack, we can, at our discretion estimate that such bet is null.

10.3. Without prejudice to section 10.4, you may send multiple copies of the same bet, in which case all bets will be considered separate bets. If you submit a series of bets (either equal or different, they will be dealt with by us in the order in which they are received.

10.4. You must place your bets as an individual. We will have the right to reject and treat a series of identical bets from different Client as invalid, or when we suspect that the Client are acting in collusion or as a union they will have the right to refuse payment of any gain.

10.5. Bets in which you are participating and if you are participating for this purpose will be decided by us at our absolute discretion. In relation to bets placed in violation of this section 10.5, we have the right to refuse payment of any profits and / or cancel the bet.

10.6. When making a bet, you represent and guarantee to us not to know or have any influence on and the outcome of the bet respect. If the result is known, we can treat the bet as null.

10.7. We may, at any time, at our absolute discretion and without giving any reason or prior notice, suspend or cease a market of bets in a market.

10.8. Client are required to verify that the betting instructions they submitted are correct before confirming the bet. We reserve the right not to accept or accept only part of any bet. We reserve the right to propose a different stake size or selection price on any bet.

10.9. At all times, when there is any disagreement as to the details of the bet our records will prevail.

10.10. More information and conditions applicable to our products and services are established in the Particular Regulations and we reserve the right to modify said information and conditions at any time.

11. Place a bet

11.1. The procedure for selecting games, sporting events, results, odds, bet types by completing the betting slip is described in the Particular Regulations.

11.2. The term for forecasts in each case will be determined by us. Disputes over the times bets are placed will be resolved by reference to our transaction log.

11.3. Bets placed and accepted within the corresponding deadline may not be revoked or modified, except as expressly provided in these Terms and Conditions.

11.4. If the client places more than one bet in the same match, the administration can give a refund for all bets or any bet at its discretion.

12. Bet and valid bets

12.1. A bet will be considered valid only after electronic confirmation of acceptance. Only then will it store on our server. This acceptance is demonstrated by the generation of an identification number.

12.2. We reserve the right to reject all or part of a bet offered to us, cancel any accepted bet and retain the settlement if we have reason to believe:

- you are under 18 years of age;
 - you are involved in fraud, money laundering, collusion, rigging a match or cheating of any kind;
 - you are in a jurisdiction (or citizen of a jurisdiction) that makes the provision of our products or services to you or your use of them illegal;
- or

a bet may constitute a violation of the governing rules of this sport or reference event in question endangering the integrity of the sport or event in question.

12.3. When we have taken the necessary steps for a bet for one of the reasons mentioned in section 12.2 as set forth in these Terms and Conditions another party, its actions that lead to it being considered a violation of these Terms and Conditions, and give Right to us we end up terminating our relationship, with immediate effect. In such circumstances, it is possible to use the money we have in your account to resolve any liability you may incur because of your actions.

12.4. The game is a fast-moving environment; the odds move quickly, and the bets will be made continuously and therefore errors occur occasionally. We make everything possible to avoid this, but we cannot accept responsibility for obvious errors or omissions with respect to the announcement, publication or marking of prices, the last closing of the markets, the conditions of the place, the disadvantages, the corridors or the results to Despite all our efforts to ensure total accuracy. If a bet is accepted by mistake by us in a price or market condition, as indicated above, that is:

- Materially different from those that are available in the general market at the time the bet was made; or
- So obviously incorrect given the relative probability that the event occurred at the time the bet was made; or
- So obviously erroneous considering the nature of the betting business or the market in question (including if we mistakenly accept a bet after the event in question has started unless it is a live bet), such bet will be considered void.

13. Calculation and limits of profits

13.1. For bets with fixed odds, the profits are calculated according to the established odds or the prices shown at the time the bet is accepted by us.

13.2. The maximum profit to be paid on any single bet will be 10,000.00 EUR or equal with other currency. This limit applies to any Client or group of Clients that act together when making the same combination of selections. This will also apply even if bets have been placed on several days in a price range using different betting accounts and a series of bets. If Domain detects that a series of bets were made in this way, said bets will be limited to a single maximum win. Domain is not responsible for any loss of profits.

13.3. The prizes of bets will be credited to your account. The profits cannot be transferred, replaced or exchanged for any other prize.

13.4. If your bet is winning, the profits for those that exceed the limits established in this section 13.2, will only be obligated to pay up to that limit and not for the excess.

13.5. We reserve the right to impose limits on the profits obtained from a bet placed on an event or sport regardless of the bet amount or if the bet was made through more than one separate channel such limit to be notified by us to you from time to time.

13.6. We reserve the right to impose limits on the profits resulting from bets placed by any Client in any twenty four hour period in any week (regardless of participation if the bet has been placed through more than one separate channel in order to determine the relevant time for this purpose, reference will be made to the time in which the event was made for said bet will be resolved instead of the date in which the bet was made.

13.7. We can establish limits on the profits of bets, different or additional to those specified in sections 13.2.

13.8. If there is more than one bet and / or a combination of single bets combined the same selections are placed and we determine or suspect that they have originated from a single Client, one or more parties related to said Client, a group or consortium of the Client or their respective related parties acting in accordance or if a Client has opened several accounts and placed the same bet in each of them contrary to these General Conditions, without prejudice to any other right remedy we may have in such circumstances, shall have the right to apply the relevant limits on the prizes established in tax according to your residence to aggregate profits of all these bets as if said bets were a simple bet, and / or to reduce the stake to the extent necessary to meet such bets limits on the profits.

13.9. Domain and You accept that there may be merely involuntary errors in the amount that can be established of the amount of profit, that error will be recognized when the profit is not consistent in quantity with other bets and other profits, in the understanding that there should be an amount by far superior to the rest, it will be understood as «involuntary error» in this sense, the gain that the user will be equitable to the rest of the established profits, and in no sense, Domain will pay the amount that by involuntary error was established.

14. Complaints

14.1. In this section of our Terms and Conditions «complaint» means a complaint about any aspect of our conduct in relation to your transactions with us. Complaints will not be heard by us, if they are not raised with our support service within 2 weeks in which the bet of the event occurs.

14.2. In relation to all complaints, we reserve the right to register all email communications with you and any other person. In case of dispute regarding the content of such communications, reference will be made to those records and to our database of transactions that, in the absence of any evidence to the contrary, will be decisive.

14.3. We will proceed to a condition of your agreement with us that the complaints are and remain confidential, while we seek a resolution. You agree that you will not disclose the existence, nature or detail of any complaint with any third party (which will include the discussion of that type of complaint in any chat room or forum offered by ourselves or by third parties). If you do so, it will be considered a violation of the Terms and Conditions and we will no longer be obligated to continue looking for a solution to your complaint and we will have the right to freeze (and potentially close) your account.

15. Fraud

15.1. The most complete criminal and contractual sanctions will be sought against any Client involved in a fraud. We will retain the payment to any Client that is alleged or suspected of fraud.

15.2. The Client shall indemnify and be responsible for paying us, all costs, expenses or losses suffered or incurred by us (including any loss, direct, indirect or consequential loss of gain and loss of reputation) arising directly or indirectly of fraud of a Client, dishonesty or criminal act.

16. Self-exclusion

16.1. While most Clients can enjoy their game, we recognize that for a very small number of game Client it is no longer fun. For those Clients who wish to restrict their game, we provide a self-exclusion center. Also, we refer you to our Responsible Gaming Policy, which highlights the seriousness with which we take this issue and the assistance we provide.

16.2. Have reasonable controls and guarantees in place to ensure that, while you are excluded, you cannot access our Website (s) and you will not receive advertising material about games and we cannot be responsible to you or any third party if you continue to play on our site (s), or if any advertising material is sent without realizing it, and if it continues betting on other sites of any part or establishments. In addition, we urge you that if you continue playing during any self-exclusion period (with ourselves) we recommend you seek urgent professional help.

16.3. We will make all reasonable efforts to ensure compliance with the self-exclusion. However, you agree that we have no responsibility of any kind if you continue to play through additional accounts in which any of the registration data has changed (which would also include if you open an account with substantially the same information, even if they enter in the registration differently).

17. Our rights

17.1. We reserve, at our discretion, the right to:

- The registration of any applicant for registration on the Website is denied;
- Refuses to accept any participation in the sports betting platform.

17.2. In the event that we suspect fraud or fraudulent activity on your part or if any of your payments were against charge, we will have the right to withhold any amount from your account, and if deemed necessary, to initiate any judicial proceeding to collect any payments due for you.

17.3. Without prejudice to any explicit or implicit statement that contradicts this Agreement, you may, at any time, without prior notice and without prejudice to our rights under this Agreement, **TERMINATE YOUR USE OF THE SPORTS BETTING PLATFORM AND BLOCK YOUR ACCOUNT** if we suspect that you are in breach of any of the Terms and Conditions of this Agreement; who may be involved or has been involved in fraudulent, illegal or incorrect activities, including, without limitation, any violation of the applicable Terms and Conditions, money laundering; or that is acting illegally in another way. Notwithstanding any explicit or implicit statement to the contrary in this Agreement, **UNDER NO OBLIGATION AND UNDER ANY CIRCUMSTANCES WILL THE REFUND OR ANY OF THE FUNDS BE GIVEN IN YOUR ACCOUNT.**

17.4. We will have the right to withhold or reduce or change any amount of the gain or modify any policy in case we suspect that you are abusing or attempting to abuse any of the following: (i) premiums; (ii) other promotions; or (iii) the policy rules determined in relation to a specific event.

17.5. We can, at any time, offset any positive balance in your account against any amount owed by you to us.

17.6. We may transfer, assign, sublicense, deliver this Agreement, in whole or in part, to any person or entity without prior notice, and you will be deemed to have consented to such arrangement.

18. Responsibility

18.1. We are only required to pay the profits that have actually been earned in accordance with our Terms and Conditions.

18.2. You agree that our products and services and the corresponding Website on which they are available are provided «as is» with any faults or defects and no representation, warranty, condition or warranty, express or implied (including, without limitation, any implied warranty of accuracy, integrity, uninterrupted provision, quality, merchantability, fitness for a particular purpose or non-violation) is excluded to the fullest extent permitted by law.

18.3. Under no circumstances (including, without limitation, negligence) will we or the Software Provider be liable for any injury, loss, claim, loss of data, income, profits or opportunities, loss or damage to property, general damages, any damage direct, indirect, incidental or consequential, special, exemplary or punitive damages of any kind arising out of or in connection with the access of any Client, or use of, or inability to use, our products and services, and the Website appropriate, any software, any material or other information on our Website or any goods, materials or services available therein (whether based on contract, tort, and whether due to negligence or otherwise), even if we have been advised of the possibility of such damages or losses or that such loss was foreseeable.

18.5. You specifically acknowledge, agree and accept that neither we nor the Software Provider nor any of our or its affiliates and related parties are not responsible to you for:

- Defamatory, offensive or illegal behavior of any other Client;

- Any loss arising from the use, abuse or misuse of your account or any of our products and services and the corresponding Website;
- Any loss incurred in the transmission of information on our Website via the Internet or by electronic mail.

18.6. You specifically acknowledge, agree and accept that neither we nor the Software Provider nor any of our or its affiliates and related parties are not responsible to you for:

- defamatory, offensive or illegal behavior of any other Client;
- any loss arising from the use, abuse or misuse of your account or any of our products and services and the corresponding Website;
- any loss incurred in the transmission of information on our Website via the Internet or by electronic mail;
- any technical failure, system failures, defects, delays, interruptions, manipulation of incorrect data transmission, loss or corruption of data or communication lines' failure (including failures that affect the ability of the return channel of interactive television), distributed denial of service attacks, viruses or any other adverse technological consequence of your choice to use our products and services;
- the accuracy, completeness or timeliness of any forecasted information service (including, without limitation, prices, brokers, timings, results or general statistics) or - any live results, statistics and intermediate results that appear on our Website;
- any failure on our part to observe any self-exclusion policy that we may have in place from time to time;
- any failure on our part to interact with you where we may have concerns about your activities.
- any delay in receiving or accepting a Deposit by us or withholding a Withdrawal by us for carrying out the identity verification procedures.
- any transaction in your account that is made after the correct entry of your username and password; as well as for any closure or blocking of your account under the Terms - and Conditions of this Agreement, including the payment of damages, to which you expressly renounce.
- any interception or use of the data in relation to you or your unauthorized account;
- any inability to use or access the Website for any reason;
- any action or transaction made by a person using their username and password;

- the loss of any transaction caused by the loss or malfunction of any communications device used by you or any entity that transmits information between you, us or any payment provider;
- any e-mail communication not delivered;
- no result of any act of the government or the authorities or any case of force majeure.

18.7. Nothing in these Terms and Conditions shall operate to exclude or limit our liability for death or personal injury caused by our negligence.

19. Intellectual property

19.1. You acknowledge that all intellectual property rights in this Website, in all software and related information and in these Terms and Conditions are owned by and licensed to the Company.

19.2. You also recognize that:

- All materials on our Website (including design, text, graphics and photographs) are the property of the Company;
- The Company is a valid owner or licensee of the trademarks, logos and trade names that appear on this Website and you may only use said trademarks for the sole purpose of showing this web page on your computer and for carrying out transactions with it.

19.3. It is possible to access information (including, without limitation, results, statistics, sports data and match calendars, betting odds and figures) on, and download and print extracts from this Website for your personal use. No right, title or interest in any downloaded material or software is transferred to you by the download and you are expressly prohibited from using such materials for any commercial purpose, unless you have agreed with us in advance.

19.4. You may not transfer, copy, reproduce, distribute, exploit or make any other use of the materials on this Website in any form other than for displaying it on the computer screen and printing that in order to see its content You cannot link this Website to any other Website without our authorization.

19.5. For some of our products and services, you may have to download the software to use them and the software license will be granted for you (or sub-license for that, to the extent that the software is proprietary) of a third).

The terms in which you can download and use any type of software are made available to you at the time of download and must be accepted by you before your use of that software.

20. Applicable law and jurisdiction

20.1. These Terms and Conditions and all of its constituent parts are governed by the laws of Curacao and the courts of Curacao and will have exclusive jurisdiction to resolve any dispute arising from or in relation to them, other than disputes that do not they are treated by our grievance procedure, as set forth in clause 14. Payments will be deducted and withheld from any applicable federal, state or local taxes, and if Domain is required to deduct or retain to comply with the applicable law.

The participant and / or Client by accepting these Terms and Conditions expressly consents:

20.2. Vulnerable activity is any act or operation through which resources are received that allow the realization of activities related to the practice of games s with bet, contests and raffles, including the delivery and payment of prizes and the performance of any financial operation, either that is carried out individually or in series of transactions linked to each other in appearance.

20.3. That transactions consisting of deposits or withdrawals equal to or greater than 325 (three hundred and twenty-five) minimum general salaries oblige him to provide the identification data established in the Law, Regulation and Rules of a General Nature, including the criteria and procedures established by the Company.

20.4. That the Company must integrate and keep a file identification of the participant and / or Client and may be used in all acts or operations carried out with the same participant and / or Client.

20.5. That the participant and / or Client to accept the Terms and Conditions gives their express consent for the Company to provide the data and documents related to their identification to any of the legal persons that make up the Business Group with which they carry out the Activity Vulnerable. Consequently, any of the companies that make up the business group may integrate and keep the identification file, even if they do not carry out the transaction or operation with the participant and / or Client and may

exchange data and documents related to the identification of the participant and / or Client, in order to carry out a new Vulnerable Activity with it.

20.6. The identification process of the participant and / or Client can be carried out by technological means and will be integrated to the identification file of the participant and / or Client. In all cases, the participant and / or Client recognizes the obligation to provide an official identification document to be collected and stored in the corresponding identification file.

20.7. The Company has established mechanisms to track and accumulate the acts or operations that, individually, it carries out with the participant and / or Client, for amounts equal or superior to those indicated in the cases of identification (Acts or equal operations or greater than 325 general minimum wages).

20.8. To determine the amount or value of the acts or operations, the contributions and other accessories that correspond to each act or operation will not be considered.

20.9. The participant and / or Client aware by this means that, in the case of resources that are not their own, if they are aware of the existence of the beneficiary owner, and where appropriate, display the official documentation and the data that allow to identify it, if this work in your possession, otherwise, declare that you do not have it.

21. Additional conditions

21.1. If you do not understand any of these Terms and Conditions, please contact our support service.

21.2. These Terms and Conditions (and all referenced documents), constitute the entire agreement between us in relation to their purpose and supersede all previous representations, communications, negotiations and agreements regarding our relationship.

21.3. No term or provision of these Terms and Conditions, applied by a party unless a waiver is given in writing by that party.

21.4. We will not be liable for any violation of this Terms and Conditions, directly or indirectly caused by circumstances beyond our reasonable control and which prevents us from fulfilling our obligations to you.

21.5. You may not assign, transfer, upload, create a partnership or trade in your rights and / or obligations under these Terms and Conditions (or intend to do so) without our prior written consent. We have the right to assign, transfer, upload, create a company or make any transaction in our rights under these Terms and Conditions as we see fit.

21.6. If any of these Terms and Conditions is deemed illegal, void or for any reason unenforceable, that part will be deemed to be separable from the rest of these Terms and Conditions and will not affect the validity and enforceability of the remaining provisions of these Terms and Conditions. terms.

21.7. Nothing said or written by any employee or agent of the Company shall constitute a variation of these Terms and Conditions or an authorized representation about the nature or quality of any aspect of the products or services we offer. Except in the case of fraud or fraudulent misrepresentation, we will not have any liability to you for any unauthorized representation.

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